

# Gregory Vida

## BZ Licensed Driver/Class 2 with Air Brake

St. Catharines, ON L2R 6G9 | +1 289 241 1288 | [greg.vida@outlook.com](mailto:greg.vida@outlook.com)

Extensive experience in a fast-paced, rapidly changing business environment, continually acting as a dedicated and highly responsible company representative.

Adapts easily to a dynamic working environment in order to meet ever-changing business and client needs. Contributes to organizations with a precise balance of efficiency and quality of work. Effectively achieves an efficient cost to serve for organizations. Strengths include:

- Attention to detail
- Focused
- Problem solving
- Vast technical and mechanical aptitude
- Hands-on learning
- Adaptable to change and coaching
- Flexible and able to travel
- Brand ambassador
- Class BZ License
- 10 speed transmission experience
- Mini-bus wheelchair lift and Q'Straint training
- Heavy Equipment Certified (Excavator, Backhoe & Bulldozer)
- Forklift certification
- Clear drivers abstract

Willing to relocate: Anywhere

## Work Experience

---

### Bulk Delivery DZ Driver

Free Gas Company | Thorold, ON

October 2023 to Present

- 300-01 Bulk Truck Propane Delivery certified
- 100-03 Transportation of Dangerous Goods certified
- Mobile Boom Crane (8 tonne) certified
- Propane Pump attendant/Filling Propane Containers at Retail certified
- Route planning and optimization to residential, commercial, farm and high volume customers
- Communicate with dispatch and customers to prioritize urgent deliveries based on quantity requirements and truck capacity
- Navigating and backing in tight spaces and frequent off-road driving
- DZ Truck maintenance and repairs
- Hydraulic systems maintenance and repairs
- Yard and light/heavy equipment maintenance and repairs.

## **Service Route Driver**

**Chantler's Environmental Services** | Stoney Creek, ON

January 2022 to October 2023

- Operation of a vacuum truck
- Route planning and GPS
- Route optimization on-the-fly in real-time
- Coordination with customers, dispatch and management to ensure timely service and deliveries
- Prioritizing urgent work orders
- On site customer service and brand ambassador
- Daily planning including truck stock for next day
- Daily schedule 1 inspections and logging
- Completion of daily paperwork, wastewater records
- Deliver and pickup of customer orders
- Training new employees
- Forklift trained and certified

## **DZ Truck Driver/Loader**

**Capital Staffing Solutions** | Stoney Creek, ON

October 2021 to December 2021

- Pre-trip inspections on natural gas tandem axle two stream curbside, rear loader refuse truck
- Using route maps to efficiently collect residential waste
- Recognizing and tagging unacceptable items and logging
- Operating hydraulic controls, unloading at transfer facilities
- Scale in and out and completing appropriate logs

## **DZ US Delivery Driver**

**Rosa Flora Limited** | Dunville, Ontario

July 2021 to October 2021

- Experience in Schedule 1 pre-trip inspections, GPS programming, customs paperwork, trip logs, fueling
- Overnight (30-hour shifts) to customers in the US (metropolitan Chicago, New York)
- Unloading truck at various locations after hours
- Using navigation and time management skills
- Complete daily DVIR and ELD (eLog)

## **Winter Works - Snow Plow Operator**

**COLAS - Miller Paving** | Thorold, ON

November 2020 to February 2021

- On call seasonal work
- Operation of DZ highway plow with wing blade
- Application of salt and prewet according to Ministry of Transportation guidelines
- Team plowing of highway on and off ramps on HWY-406

## **OPERATIONS SUPERVISOR**

**Accenture formerly ABS-U, Thorold/St. Catharines** | Ontario

January 2004 to December 2020

- Effectively managed team of 20-30 customer service specialists and day to day operations of the contract to ensure balance of delivery and cost to serve
- Liaised between client and organization to achieve project outcomes
- Calculated and compiled daily reporting on volumes and service levels and communicated/provided to Leadership
- Managed service level agreements and reviewed MOAs (Memorandum of agreements/Contractual obligations)
- Knowledge of SAP for CRM, Inventory, and payroll in addition to Salesforce
- Extensive use Microsoft Excel, Outlook, Word to manage scheduling and priorities to meet deadlines and client reporting requirements
- Macro tool creation and management to increase team productivity.
- Macro tool creation to ensure proper scheduling of coming due actions and monitor to closure
- Data analysis, exporting and formatting to monitor and manage metrics and service levels
- Creation and management of training documents, collaborating with client and training department to meet needs of new hires and company requirements

## **Education**

---

### **CERTIFICATION**

Brock University | St. Catharines, Ontario, CA

Niagara College | Welland, Ontario, CA

## **Skills**

---

Mac OS | Workforce Management | Route Driving | iOS | Team management | Cost management  
Agile | Utilities | Deployment | Cost to Serve | Microsoft Office Excel, Word, Outlook SAP Salesforce  
Citrix environment Android & Apple operating systems | Pallet Jack

## **Links**

---

<http://linkedin.com/in/gregoryvida>

## **Certifications and Licenses**

---

### **Forklift Licence**

January 2022 to Present

### **Driver's License**

### **CDL**

### **Air Brake Endorsement**